

General Terms and Conditions

Event

XVIII EAAE Congress – Food system transformation in challenging times, August 26th – 29th 2025

Organizer

University of Bonn
Institute for Food and Resource Economics
Nussallee 21
53115 Bonn
Germany

1. General information

- 1.1 The General Terms and Conditions („GTC“) apply for attendance and corresponding registration for the above-named event, organized by the organizer stated above. No conflicting or deviating terms and conditions of the attendee shall be applicable.
- 1.2 Terms and conditions are subject to changes. Any alterations and changes obtain validity by publication on the website of the XVIII EAAE Congress.
- 1.3 This offer is only valid for persons of legal age.

2. Registration and conclusion of contract

- 2.1 Registration for attending the event is possible solely through the ConfTool platform.
- 2.2 Through the information provided on ConfTool, the organizer makes an offer for the conclusion of the contract. The attendee accepts the offer of the conclusion of the contract by completing the registration and ticking the box “Confirm registration”, then by clicking on the button "Register Now". In order to accept the offer, the attendee is required to have correctly filled in the order form including all required fields (marked "*") and to have accepted these terms and conditions.
- 2.3 The contract is concluded only with the reception of a confirmation e-mail sent via ConfTool to the attendee.

3. Prices

- 3.1 The price stated in the confirmation of attendance is the total price and binding for the attendee.
- 3.2 All prices include VAT if applicable. Additional shipping and/or delivery costs are not added unless displayed separately.

4. Payment

- 4.1 Payment is made through the options of payment specified on the registration portal ConfTool. Additional processing fees and/or service charges, depending on the method of payment, might be added to the registration fee. These will be displayed separately. The total price of the conference fee is payable immediately upon conclusion of contract and no later than the first day of the event.
- 4.2 Applicable for payment through invoice: The organizer is entitled to withdraw from the contract if payment has not been made within 14 days of receiving the invoice. If the organizer withdraws from the contract, the attendee loses their right to attend the event. Any transference fees are the attendee's responsibility.
- 4.3 Applicable for payment through credit card: Attendee will be asked to provide credit card details during the transaction. The account associated with this credit card will be charged with the conference fee including any fees within the next business days.
- 4.4 In case of a backcharge (due to insufficient funds), the attendee has to cover any resulting damage, financial or otherwise. This includes bank charges and a processing fee (of the organizer) of 10.00 Euro per backcharge. In case of a credit card backcharge, the attendee is charged a processing fee of 50.00 Euro. In case of a backcharge, the organizer has the right to revoke the contract. The attendee loses their right of attendance to the event. This has no effect on any further claims of the organizer toward the attendee.
- 4.5 The participation fee is personal and non-transferable. Transferring the registration to another person is not permitted.

5. Right of Withdrawal

5.1 Cancellation Policy

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Right of Withdrawal:

If the customer is a consumer according to § 13 BGB (German Civil Code), they have the right to withdraw from the contract within fourteen days without giving any reason. The withdrawal has to be at least in text form (e.g., a letter sent by mail, e-mail). It is possible to send an e-mail including the participant ID.

The following **contact information** has to be used for withdrawals:

University of Bonn
Institute for Food and Resource Economics
Nussallee 21
53115 Bonn
Germany

eaae2025@uni-bonn.de

The withdrawal period starts with reception of this cautioning in written form, but not before conclusion of contract and not before the organizer has fulfilled their duty according to Art. 246 § 2 i. V. m. § 1 Abs. 1 and 2 EGBGB as well as duties according to § 312g Abs. 1 Satz 1 BGB i.V.m. Art. 246 § 3 EGBGB. To meet the withdrawal deadline, it is sufficient to send the communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of Withdrawal:

In case of an effective withdrawal, goods and services received on both sides as well as benefits, if applicable (e.g., interests), are to be returned. If the attendee cannot, only partly or in worse condition return received services and/or usage (e.g., advantages through usage), they have to reimburse the organizer. Any obligations for reimbursement of expenses have to be fulfilled within 14 days. This period starts for the attendee upon sending the declaration of withdrawal and for the organizer upon receiving it.

End of Declaration of withdrawal

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- 5.2 The right of withdrawal is terminated early if the organizer starts the service provisioning with the expressed consent of the attendee before the withdrawal period ends or if the attendee initiates the service provisioning.

6. Exchanges, Termination/Withdrawal

- 6.1 Invoice changes or transfer afterwards are charged with a 30.00 Euro processing fee by the organizer.
- 6.2 If the attendee no longer wishes to participate in the event, termination of the contract has to be given in writing or by e-mail to the organizer.
- a) In the event of a termination/withdrawal up to 8 weeks before the event, attendance fee will be fully refunded minus a service charge of 10%.
 - b) In the event of a termination/withdrawal up to 4 weeks before the event, 50% of the attendance fee will be refunded.
 - c) In the event of a termination/withdrawal less than 2 weeks before the event, no refunds are given.
- 6.3 If the attendee cannot attend the event due to health reasons or an accident, they can appoint somebody to attend in their place.
- 6.4 The termination and withdrawal conditions outlined in this section (6.1 - 6.3) apply independently of any terms and conditions of the registration platform ConfTool used to sign up for the event. In case of discrepancies or conflicts between the organizer's terms and the registration platform's terms, the terms set by the organizer shall prevail.

- 6.5 The organizer reserves the right to cancel, postpone, or modify the event in cases of force majeure. Force majeure includes, but is not limited to, natural disasters, pandemics, government restrictions, strikes, or any other unforeseen events beyond the organizer's control.
- 6.6 In the event of cancellation due to force majeure, refund of participation fees will be provided according to the deadlines of 6.2.
- 6.7 The organizer is not liable for any additional costs incurred by participants, such as travel or accommodation expenses.

7. Services

- 7.1 The extent of the stipulated services of the respective event (e.g. scientific program, coffee breaks, reception, side program) can be taken from the respective website, conference app, registration forms, if applicable, and the organizer's confirmation of participation.
- 7.2 In case of failure to provide services according to the contract, the attendee has the right to corrective actions. Any failures have to be reported immediately. Any rights to a refund of the attendance fee due to lack of performance of stipulated services have to be claimed within 14 days after the end of the event.
- 7.3 The organizer reserves the right to last minute changes in the content of the event program if necessary and if it does not affect the object and objective of the event. This includes, on rare occasions, a substitute speaker. The attendee will be notified about respective changes in due time.
- 7.4 Travel costs, accommodation and provisioning are not included unless specified explicitly in the description of the event. If the attendee does not or only partially make use of the offered services, they are not entitled to any refund of the attendance fee.

8. Cancelled/re-scheduled event

- 8.1 The organizer has the right to re-schedule, cancel or change an event in case of urgent reasons.
- 8.2 If an event is cancelled by the organizer, the attendee will be offered a refund. The organizer may cancel the event ten days prior to the start in particular if the required number of participants has not been reached. Shipping costs and other fees are only refunded if the cancellation is due to intent or gross negligence of the organizer.
- 8.3 If an event is re-scheduled the attendee has the option to withdraw from the contract. The organizer is responsible to inform the contracting partners through the provided means (letter, e-mail, phone etc.) as soon as possible. Information provided this way are deemed sufficient. Any resulting costs for travel, accommodation etc. are only refunded if the failure to inform the attendee about the cancellation of the event was due to intent or gross negligence of the organizer.
- 8.4 The terms and conditions related to event cancellation, re-scheduling, and the attendee's rights as outlined in this section (8.1 - 8.3) apply independently of any terms and conditions provided by the

registration platform ConfTool. In case of any conflict or discrepancies between the organizer's terms and the registration platform's terms, the organizer's terms will take precedence.

9. Copyrights and other rights

- 9.1 Presentations and provided material are protected by copyright and may only be used for private usage. Rights of use can be transferred only through an expressive written concession. Reproduction, distribution, derivation or public display of any kind are prohibited and require written permission of the organizer.
- 9.2 Sound or video recordings of the event and/or results partially or as a whole are not permitted.

10. Footage/Pictures

- 10.1 Attendees agree irrevocably and free of charge to the usage of photo and/or film material of their person through the organizer for all present and future media that exceeds display at a present-day event for the purpose of documentation of the event on the conference website. This includes reproduction, broadcasting, making available to public as well as usage for audio-visual media.

11. Liability

- 11.1 Attendee's claims for compensation are excluded. This does not apply to claims for damages resulting from injury to life, limb, health or material contractual obligations (cardinal obligations) as well as liability for other damages based on willful misconduct or gross negligence by the organizer, its legal representatives or vicarious agents. Significant contractual obligations are those whose fulfillment is necessary to achieve the objective of the contract.
- 11.2 If the culpable breach of an essential contractual obligation is not of gross negligence or willful misconduct, the organizer's liability shall be limited to typical and foreseeable damages. This does not apply to claims for damages resulting from injury to life, limb or health.
- 11.3 The organizer is further excluded from the liability of consequential or incidental damages.
- 11.4 The organizer is not liable for any damages, losses and accidents during travel to and from the event location.

12. Privacy policy

- 12.1 The attendee can visit the event websites without providing any personal data. Personal data is only collected when the attendee provides it (e.g., by registering for the conference, paying registration fee or registering for an event, sending a message on the website). Beyond that, no personal data is collected.
- 12.2 User data collected by the organizer (e.g., during the registration for the conference in ConfTool or registration for an event) will be stored, modified and transmitted only for the fulfillment of the

event's purposes. This is necessary for the performance of the contract (e.g., admission control to the event).

- 12.3 By accepting these general terms and conditions, the attendee allows his/her personal information (1) to be stored in machine-readable form by the organizer and (2) for the intended purposes of the organization of the event to be collected, used, processed and displayed on the list of participants attending the event.
- 12.4 The attendee can revoke this approval as per No. 12.3 through e-mail to the organizer at any time. In that case the attendee's participation in the congress will not be possible.

13. Supplementary provisions

The organizer adverts to the General Terms and Conditions of the registration platform ConfTool, which apply in addition to the organizer's General Terms and Conditions. They can be accessed through the following link: <https://www.conftool.org/eaae2025/privacy.php>

14. Final provisions

- 14.1 The laws of the Federal Republic of Germany are applicable here, with the exclusion of the UN Convention for the International Sale of Goods (CISG) and other legal provisions, which are German law due to or through execution of international agreements or legal provisions of supranational organizations as long as they are not of obligatory nature. This also applies to claims from pre- and post-contractual obligations as well as legal claims that compete with contractual or pre- and post-contractual obligations.
- 14.2 Should any provision of this contract be or become invalid by yet unknown circumstances, the validity of the remaining provisions remains unaffected. The contracting parties are required to replace an invalid provision with a valid provision, which in its regulatory content matches the intention and purpose of the invalid provision as closely as possible. This also applies to contractual loopholes.
- 14.3 Place of performance shall be Bonn/Germany.
- 14.4 Place of jurisdiction as far as legally permitted shall be Bonn/Germany.